

LIMITED WARRANTY

Techniguard Vacuum Jacketed Pipe



Who is Covered?

Any Owner.

What is Covered?

This Limited Warranty covers Technifab Techniguard Vacuum Jacketed Pipe (VJP) for any defects in the VJP materials and workmanship.

This Limited Warranty does not cover normal wear items like relief valves, bayonet clamp assemblies, commercial fittings, thermocouples, or valve stems and packing.

In humid environments condensation may form on your pipe. In humid conditions your pipe may develop frost. These are normal and are not covered by this Limited Warranty.

The Limited Warranty does not cover improper use, abuse, improper installation, accidents, or acts of God. Examples of non-warranty items include but are not limited to:

- Physical impact damage to the product.
- Damage from or caused by failure to follow the relevant Technifab manuals for set up and use.
- Damage from or caused by fire, war, flood, or other contingencies beyond Technifab's control.
- No welding to the outer jacket of any spool is permitted. Welding against the outer jacket will result in vacuum loss. Welding to the outer jacket of an evacuated spool voids the warranty for the spool.

It is your responsibility to set up and use this product in accordance with the Owner's Manual.

This Limited Warranty does not cover:

- Failures resulting from operating this product above its rated pressure,
- Non-Technifab parts specified or supplied by the customer,
- The cost of repairing or replacing other property which was damaged if the product fails to work properly,
- The cost of transportation and/or shipping to and from the manufacturer for warranty service, loss of time, loss of use, or other incidental damages.

How Long does the Coverage Last?

This Techniguard Limited Warranty remains in force, unless otherwise agreed to in writing by an authorized representative of Technifab, for:

- **Ten years** for R-Series Techniguard and
- **Three years** for B-Series and Dynamic Techniguard.

Coverage term begins the date the product was shipped from the factory. When a field joint is installed by Technifab to connect pipe sections, the field joint welds and vacuum are warranted for **one year**. Replacement parts take on the coverage of the original purchased product.

For VJP pipe sections (spools) that use a combination of rigid (R-Series) and bendable (B-Series), the shortest time period warranty shall apply to the spool. The Limited Warranties

above pertain unless other terms are agreed upon, in writing, by an authorized representative of Technifab.

How is my Claim Found to be Valid?

Our Quality Department reviews each warranty claim and determines if the product qualifies for warranty repair or replacement.

What Will We Do For You if Your Claim is Valid?

If a valid warranty claim exists, we will either replace or repair your product back to its original working condition.

What Must I Do to get my Claim Processed?

To obtain warranty repairs you must report the failure in writing within 14 days of its occurrence. You must contact our Quality Department by email (quality@technifab.com) or telephone 812.442.0520 and obtain a Technifab Returned Goods Authorization (RGA) number before shipping the product. You must return the product to us with the shipping prepaid.

THE LIMITED WARRANTY PRINTED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT; THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. ANY EXPRESS WARRANTY NOT PROVIDED HEREIN, AND ANY REMEDY WHICH BUT FOR THE LIMITED WARRANTY CONTAINED HEREIN MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE. SOME STATES DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

IT IS UNDERSTOOD AND AGREED THAT TECHNIFAB'S LIABILITY AND THE OWNER'S SOLE REMEDY, WHETHER IN CONTRACT, UNDER ANY WARRANTY, IN TORT (INCLUDING NEGLIGENCE), IN STRICT LIABILITY OR OTHERWISE SHALL NOT EXCEED THE AMOUNT OF THE ORIGINAL PURCHASE PRICE PAID FOR THE PRODUCT, AND UNDER NO CIRCUMSTANCES SHALL TECHNIFAB BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, PERSONAL INJURY, PROPERTY DAMAGE, DAMAGE TO OR LOSS OF EQUIPMENT, LOST PROFITS OR REVENUE, COSTS OF RENTING REPLACEMENTS AND OTHER ADDITIONAL EXPENSES, EVEN IF TECHNIFAB HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE PRICE STATED FOR THE EQUIPMENT IS A CONSIDERATION IN LIMITING TECHNIFAB'S LIABILITY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

Technifab Products, Incorporated

10339 N. Industrial Park Drive • P.O. Box 315 • Brazil, IN 47834 U.S.A.
812.442.0520 • Fax: 812.442.0891 • sales@technifab.com

www.technifab.com

